

Tyndall Air Force Base, Fla. Gulf Defender July 28, 2000 Vol. 59, No. 30

# 'IDEAs' pay off big

Tech. Sgt. Sean E. Cobb 325th Fighter Wing public affairs

Team Tyndall members submitted 29 approved ideas during the second quarter of 2000.

The awards paid varied from \$200 to \$4,790, and one NCO was named submitter of the quarter.

Tech. Sgt. Mark J. Kochanski, 83rd Fighter Weapons Squadron telemetry modernization technician, is Tyndall's Innovative Development through Employee Awareness Program submitter of the quarter. Kochanski was awarded \$4,790 for an idea that saved the Air Force \$31,935 in the first year. He researched, designed and manufactured an improved digital distribution amplifier for the telemetry ground station systems that tracks missile and drone data for Tyndall.

For Kochanski this was great news. "I was thrilled to find out my idea was accepted," he said. "The money was nice, but it was also good to have my idea validated by outside sources and get some recognition for what we do

squadron to do their job better, according to Kochanski. "This digital distribution amplifier enables us to send missile and drone scoring data to numerous destinations in realtime," he said. "It allows the data to go everywhere it needs more quickly with no degradation of quality. It's been used for about nine months now and has been maintenance free. It's used daily and has really been a firstrate tool for us."

There were several other people who earned awards for their ideas. Staff Sgt. John W. Davis, 325th Contracting Squadron local area network administrator, received \$1.540 for his idea that saved the Air Force \$10,265 in the first year by refilling printer toner cartridges rather than replacing them when empty. Staff Sgt. William L. May, 325th Logistics Group gold way evaluator, earned \$744 for a technical order improvement with a tangible first-year savings of \$4,957.

Several military members submitted more than one idea to collect multiple awards. Master Sgt. Brian Hampton, 325th Logistics Group The device is now an important product improvement manager, Staff

part of the system and enables the Sgt. Aaron Clark, 325th Operations Group weapons standardization lead load crew member, Tech. Sgt. Timothy Jackson, 325th OG standard load crew team chief, Staff Sgt. Jay Bertsch, 1st Fighter Squadron aircraft electrical and environmental systems craftsman, Staff Sgt. Stephen Kleiner, 372nd Training Squadron tactical aircraft maintenance master instructor and Tech. Sgt. David Varoskovic, 372nd TRS flight chief, submitted more than one idea for technical order improvements with intangible benefits and received awards of \$200 for each idea.

The IDEA Program allows all military and civilian personnel, reserve members, retirees and contractors to submit ideas on improving the way the Air Force operates, said Barbara I. Adams, 325th Fighter Wing IDEA analyst. "The goal of the program is to save dollars, man-hours, and energy, as well as reduce aircraft down-time, improve safety, morale and quality of life," she said.

People interested in submitting can do so on the IDEA web site at www.ideas.satx.disa.mil. For more information, e-mail Adams at barbara.adams@tyndall.af.mil, or call



Tech. Sgt. Mark J. Kochanski, 83rd Fighter Weapons Squadron telemetry modernization technician, solders components on to the digital distribution amplifier he invented that saved the Air Force \$31,935 in the first year and earned him \$4,790.

# AF limits vaccine to high-risk areas

WASHINGTON (AFPN) — The Air Force is taking action in response to details outlined recently by Deputy Secretary of Defense Rudy de Leon on the temporary slowing of the Anthrax Vaccine Immunization Program. This slowdown was necessary because of limitations in the supply of Food and Drug Administration-approved safe and effective vaccine.

According to a July 17 policy letter signed by the deputy secretary, those deployed for at least 30 days to the highrisk theaters of Southwest Asia and Korea will continue to be vaccinated. Vaccinations for personnel deploying to these areas should begin prior to arrival in theater and are authorized to begin up to 45 days prior to deployment.

Upon return from the high-threat areas, further immunizations will be deferred. According to policy, people who have to defer immunizations will not need to restart the series unless they receive only one dose and then wait more

than two years before they get a second dose.

The Air Force is working with DOD officials to redistribute its supply of anthrax vaccine as needed to support the DOD-directed slowdown. According to de Leon, the program will resume fully once the DOD has additional FDA-approved vaccine.

"In the meantime, the other pillars of our Force Health Protection Program — protective gear, biological agent detectors and antibiotic treatment — will help protect people at risk," de Leon said.

Programs to educate and inform Air Force people about the biological agent threat and the safety and effectiveness of the anthrax vaccine will continue during the period of slowed implementation and upon full program resumption. For more information on this immunization program visit the AVIP web site: www.anthrax.osc.mil/.

# 325th Fighter Wing Change of Command

Everyone is invited to attend the 325th Fighter Wing Change of Command ceremony 3 p.m. Tuesday at Hangar 4.

Maj. Gen. Walter E. Buchanan III will hand over the wing to Brig. Gen. William F. Hodgkins.

Lt. Gen. David W. McIlvoy, Air Education and Training Command vice commander, is scheduled to officiate the ceremony.

The uniform for the event is uniform of the day for those not already

scheduled to be in formation. All ceremony participants are requested to be in place no later than

All are invited to the post-reception at the Tyndall Officer's Club at

# Recruiters earn new ribbon, extra WAPS promotion points

# AF recognizes recruiters' extra efforts

WASHINGTON (AFPN) —

The Air Force has approved a new ribbon recognizing the efforts of recruiters and has provided the opportunity for them to earn extra points toward promotion.

The announcement comes at a time when it appears the Air Force's goal of 34,000 new recruits will be met this year.

"Not only is this a great way to reward the accomplishments of our recruiters, it also serves as a great incentive for those considering a tour as a recruiter," said Carol DiBattiste, undersecretary of the Air Force.

The recruiting ribbon is designed to acknowledge past, present and future Air Force recruiters and will be awarded upon graduation from Air Force Recruiting School, according to Teresa Pohlman, Air Staff chief of Force Sustainment Division.

"This award recognizes the commitment and dedication required in the recruiting field, and signifies the challenges faced in recruiting the Air Force of tomorrow," Pohlman said.

Individuals will be authorized to wear the ribbon on a temporary basis while performing recruiting duty immediately upon graduation from Air Force Recruiting School. They will be entitled to permanently wear the ribbon upon successful completion of 36 months of duty as an Air Force recruiter. Authorization to certify an individual for permanent wear of the ribbon rests with the recruiter's commander.

Wear of the ribbon is retroactive for any individual who has successfully completed 36 months of duty as an Air Force recruiter and is currently on active duty or is a member of a Reserve component.

In addition to the ribbon, enlisted recruiters will have the opportunity to earn a one-time award of two points toward promotion under the Weighted Airman Promotion System.

Entitlement for the one-time,

two-point promotion bonus becomes effective for those who are currently assigned as recruiters and have completed 36 months of recruiting duty as of June 21. The bonus is not retroactive. Former recruiters and those who have been temporarily assigned to support the career field won't be authorized the bonus points.

However, Air Force officials recommend the temporarily assigned recruiters be considered for an appropriate decoration at the end of their temporary duty if their performance warrants. This affords them the same opportunity for recognition as other enlisted airmen who are deployed in support of other short-notice contingencies.

The ribbon will not be available to service members for several months. Officials estimate it will take eight to 10 months to have the ribbon developed, manufactured and available through the Army and Air Force Exchange Service. Once available, the ribbon will be worn between the Military Training Instructor Ribbon and the Armed Forces Reserve Medal.

# PCM begins final phase

Courtesy of the 325th Medical Group

The 325th Medical Group, in line with guidance from the Air Force Surgeon General, is in the process of implementing the final phase of Primary Care Management at Tyndall.

What does this mean? It means that in addition to being assigned a Primary Care Management team, everyone will be assigned a specific provider, referred to as a primary care manager.

The PCM is part of a Primary Care Management team, which is composed of providers, nurses and medical and administrative technicians. The PCM, supported by other members of the health-care team, is responsible for providing care, including arranging any required specialty care.

When a person calls requesting an appointment, that person will be booked with his specific PCM. In the event the PCM is not available, the patient will be offered an appointment with another provider in his Primary Care Management team.

Major benefits of Primary Care Management include enhancement of the provider-patient relationship and the fostering of an environment in which all members of the health-care team take an active role in delivering care. By seeing the same provider and support team each visit, it will be easier for medical providers to remember unique health-care needs and manage those needs over time. Likewise, members will be dealing with a consistent set of professionals and can establish a relationship that may not have been possible before.

Specific PCM enrollment began in July and will take several weeks to complete. The first clinic to go on line is the pediatric clinic. Next will be internal medicine, the flight medicine clinics and finally, the family practice clinic.

All military members in a squadron or associate unit will be enrolled with the same PCM, and certain people with specific Air Force Specialty Codes will be enrolled with flight medicine. Dependents and other categories of beneficiaries will be enrolled to the provider most frequently seen over the last 12 months.

You will be notified by letter of your assigned team and PCM. In line with TRICARE guidelines, you will have the option of changing your PCM or Primary Care Management team up to two times per year depending on provider availability. Instructions on how to change your PCM will be included in a letter sent to each family. A brochure will also be included, which will provide detailed information about health-care teams, procedures to follow and additional phone numbers for the clinic.

For more information concerning PCM enrollment, call the managed care office, 283-7331.

# Buchanans 'take-off' for Pentagon, bid farewell to Team Tyndall family

Maj. Gen. Walter E. Buchanan III 325th Fighter Wing commander

As Sharon and I prepare to depart Tyndall and head north to the Pentagon, we are truly filled with mixed emotions. We look warmly back on what is easily the best and most rewarding assignment we have had in 28 years and yet find ourselves excited as we prepare for our next challenge in the Pentagon.

When we arrived here, I don't think we could have imagined how much our lives would be enriched as a part of Team Tyndall. Today, almost two years later it is hard to imagine ourselves anywhere else. From all across the base we have truly met the sharpest and hardest working people in the Air Force right here at Tyndall.

We've done a lot of great things over the last two years. First and foremost, we've had two years of safe flying, and trained hundreds of fighter pilots, air battle managers, weapons directors, intelligence officers and F-15 maintainers for our combat air forces. Many we trained in the past year are engaged in combat missions

We've also been working hard to do our part for the AF recruiting mission by providing the people, planes and support for several national Air Force recruiting commercials and an upcoming documentary, "The Making of a Fighter Pilot." We have just about completed laying the groundwork for the bed down of the F-22 at Tyndall. With the Raptor, Tyndall will truly bring the air superiority mission into the 21st Century.

We made Y2K look like a cakewalk! We helped the Air Force Civil Engineer Support Agency and Silver Flag host competitors from around the globe for Readiness Challenge. We partnered with our local community on a number of projects that have made life better for us all. All this and much, much more were accomplished in just two years — a testament to the outstanding performance of you... Team Tyndall.

Throughout our time at Tyndall we have been impressed with the importance of our mission...Building America's Air Superiority Team. And yet, as important as it is, we were more impressed with you, the people who make it happen day in and day out. Without you the mission would collapse, but you wouldn't hear of it. When times were tough (...and parts scarce!) you just bore down and made it happen. At times I wondered how. However, with your initiative and drive nothing was impossible.

I will miss my weekly lunches in the dining hall with you. When I would walk up to your table and ask if I could join you, you always said "sure," and then after a little prodding, proceeded to fill me in on what was happening on the flightline, in your office or wherever. It was amazing what I would learn about the wing and the base, and the insight you would give me to make life on base a little better for us all. Bottom line...you made my job easy. I am proud of all of you and am honored to have served with you.

Sharon and I were not only blessed with a top-notch team, but also an incredible community. Tyndall's downtown community is one of the most supportive in the world. When you arrive, you are immediately taken in as one of their own — something you don't see at very many other bases. The white-sand beaches are beautiful, but the people make Bay County a great place to live and work. I hope all of you appreciate the people downtown as much as we do. Sharon and I have made friends here that will truly last a life time.

Many times you have heard me say that we never stand alone, as without the support and assistance of those around us we would not be here at all. As Sharon and I prepare to leave, we are reminded once again how true this is. You made our time at Tyndall. I may have been the commander, but you made the mission. I may have been the one promoted, but you earned it. I am forever grateful and will never forget the tremendous attitude and team work that is the embodiment of Team Tyndall.

Sharon and I thank you for letting us be part of your team and family. Until we meet again, may God Bless and keep you and yours.





Top: Maj. Gen. Walter E. Buchanan III and his wife, Sharon, sit with their dogs, Merica, left, and Liberty, as they prepare to depart Tyndall for the Pentagon.

Left: Buchanan goes through his pre-flight check before taking off on his final Tyndall flight July 19.

# Viewpoint

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For more information, or to advertise in the newspaper, call (850) 747-5000.

#### Safety stats

	100	100	
Category	'00	'99	Trend
On duty	1	0	+1
Off duty	7	6	+1
Traffic	3	1	+2
Sports	3	5	-2
Fatalities	1	0	+1
DUIs	11	7	+4

## Commander's corner:

# Team Tyndall hails, farewells leaders

Maj. Gen. Walter E. Buchanan III 325th Fighter Wing commander

Well folks, this is it. As we do so often in the Air Force, the time has come to welcome two new Team Tyndall members and say goodbye to an 'old' one.

Today, Col. Charles K. Shugg assumes command of the 325th

**Operations** Group in a ceremony at 9 a.m. in Hangar  $\underline{4}$ . He comes to us from National War College at Fort McNair, Washington D.C., where he was awarded a Master of Science degree in National Security Strategy.



Brig. Gen. Hodgkins

A command pilot with more than 3,000 hours of flying time, Colonel Shugg is no stranger to Tyndall. Earlier in his career he was an F-15 instructor pilot assigned to Tyndall's very own 95th Fighter Squadron so he knows the fighter training unit business from the ground up. We look forward to Colonel Shugg's leadership as he takes the operations group to even greater heights in the coming years. Team Tyndall joins Sharon and I as we extend a warm welcome to Colonel Shugg, his wife, Susie, and their two sons, Richard and Jonathan. It's good to have you back!

Our second "hail" goes to Brig. Gen. William F. Hodgkins, who will assume command of the 325th Fighter Wing Tuesday. General Hodgkins just left Winnipeg, Manitoba, Canada, where he was the Canadian North American Aerospace Defense Command Region deputy com-

There, he was responsible for

ensuring that the Regional Battle Staff, the subordinate Sector Air Operations Center, air defense fighter units, radar sensors, intelligence, and command and control assets performed as a team to provide peacetime air sovereignty and tactical warning of attack on North America, 24 hours a day, seven days a week.

A command pilot with more

than 3 300 flying hours, General Hodgkins has been assigned to a variety of flying, staff and command positions in the United States, Canada. Europe and the Pacific.

Bill, our time at Tyndall has been almost magical. The mission, the beach, the

warm community, the tremendous professionals who make up Team Tyndall; they have all played a part in making the past two years our best assignment yet. The folks you will meet during your tour have become like family to Sharon and I, and we hope you and Martha will share this same sentiment during your time as well. Welcome aboard and good luck to both of you as you take command of the Checkertail Clan.

Just for everyone's information, the 325th FW Change of Command Ceremony is scheduled for 3 p.m. Tuesday in Hangar 4. We would be honored if you would join us to welcome General Hodgkins and his wife, Martha, as they take command of the best fighter wing in the Air Force! As for Sharon and I, we can never thank you enough for allowing us to be a part of **Team** Tyndall.

Thanks and keep up the good work. Remember, you train the world's best air superiority team!

Until we meet again, have a great Air Force career.

### **Action Line**



Master Sgt. Connie Lantz, 325th Security Forces Squadron

resources and training superintendent, and Maj. Gen. Buck Buchanan, 325th Fighter Wing commander, take a look at the commander's sidearm during a visit to the security forces armory.

The Action Line is your direct line to me. It is one way to make Tyndall a better place to work and

Action Line calls are recorded and staffed through the proper agency. The goal is to provide you with an accurate, timely response. You must leave your name, phone number or address to receive a response.

Ouestions or comments of general interest will be published in this forum. This avenue should only be used after coordinating problems or concerns with supervisors, commanders, first

sergeants or facility managers. If you're not satisfied with the response or you are unable to resolve the problem, call me at

For fraud, waste and abuse calls, you should talk to the office of inspections, 283-4646, Calls concerning energy abuse should be referred to the energy hot line, 283-3995

Maj. Gen. Walter E. Buchanan III 325th Fighter Wing

### Recruiter keeps a promise

commander

Lt. Col. John Sokolsky 355th Operations Support Squadron

commander

**DAVIS-MONTHAN AIR** FORCE BASE, Ariz. — Face it, some of us have had a few choice words for our friendly recruiter a few times at the beginning of our careers.

The first time was no doubt some time between day two and day 28 at Lackland AFB, Texas, when the recruiter's description of basic military training being a summer camp to teach one how to wear the uniform gave way to the harsh reality. That reality was "O-dark-thirty" wake-ups by chronically grumpy NCOs with a penchant for tossing trashcans down the center of the aisle, screaming, "Get

Six weeks later, we left basic for our technical training school, many times in a job that had little semblance to the one we thought we were getting when we signed on the dotted line.

Typical teenager: "Hi, I'd like to be a general." Wisened recruiter: "Sure thing; just sign here under 'General-Open'.'

Seven weeks later, you leave with a

promising career in the landscaping industry as a rock painter.

The second time you think of your recruiter must be as you are 30 days into your 90-day, all-expenses-paid vacation to the beach in an exotic country. Funny how he failed to mention the water was going to be 200 miles away. He wasn't kidding about the sand though.

But I seriously thought of my recruiter April 21, 1991, when I was flying my first sortie in an A-10 over Northern Iraq supporting Operation Provide Comfort. It was truly a lesson in American civics that no civilian educational center could replicate.

Just a few days earlier, I had been sitting at my air base in the United Kingdom, dealing with the frustrated feelings of having missed Desert Storm while serving as a member of the largest fighter wing in the free world.

The shooting was over and the Iraqi troops were down, but not out. They turned their sights from the coalition forces to their own people in Northern

●Turn to PROMISE Page 13

### Tyndall prosecutes substance abusers

Courtesy of the 325th Fighter Wing staff judge advocate office

Tyndall recently prosecuted two airmen for drug use, underage drinking and driving under the influence.

Recently, charges were preferred against Senior Airman Paul R. Burk, 95th FS assistant dedicated crew chief. The charges alleged Burk wrongfully used cocaine, in violation of Article 112a of the Uniform Code of Military Justice. Burk's cocaine use was discovered after a random urinalysis test.

Burk told investigators that over the weekend of March 18, he decided to go out for a couple of drinks at a local bar. Once there, an acquaintance approached him and they began playing pool. They talked and the person offered Burk some cocaine to help him feel better. The man poured the cocaine on a small table directly behind their pool table and resumed playing the game. Burk wiped the cocaine up with his finger and placed it in his mouth. When he had finished the game he went home. According to Burk, this was the only time he ever used cocaine.

On May 16, Burk submitted a pretrial agreement, offering to plead guilty in exchange for a sentence that included no more than 30 days of confinement. The base convening authority subsequently accepted the agreement and Burk was tried and sentenced on June 5. A military judge sentenced Burk to a bad conduct discharge, reduction to airman basic and 30 days confinement. At the trial, Burk expressed remorse for his actions.

The maximum punishment possible for this offense in a special court-martial is a bad conduct discharge, reduction to airman basic, six months confinement and forfeiture of two-thirds pay per month for six months.

The second airman prosecuted was also assigned to the 95th FS. Airman 1st Class Derek D. Parker, a crew chief apprentice, was tried before a summary court. This was the first summary court-martial convened at Tyndall this year.

Parker was charged with driving while intoxicated and underage drinking. The charges arose from an incident on June 12.

At 1:40 a.m., Parker returned to base after attending a party at an off-base residence. Once back on base, Parker attempted to make a left-hand turn onto DeJarnette Avenue. He could not control his vehicle as he negotiated the turn and struck the

curb. He was quickly pulled over by security forces personnel. Parker failed a series of field-sobriety tests and was administered a blood-alcohol test that showed his blood alcohol-level to be as high as .182. The legal limit is .08. Parker was also under 21.

The commander preferred charges for driving under the influence of alcohol and underage drinking nine days after Parker was stopped by security forces. He was convicted and sentenced to 15 days confinement, 15 days restriction, reduction to the grade of airman and forfeiture of \$300.

The maximum available sentence in a summary court-martial for this offense is confinement for 30 days, forfeiture of two-thirds pay for one month and reduction to the lowest pay grade.

These cases illustrate Tyndall's reaction to drug and alcohol abuse. Violations are dealt with swiftly and are often costly for members. In both of these cases, promising airmen cut short their careers by failing to follow simple standards against drug and alcohol abuse. The best advice for all Air Force members is to not use illegal drugs or abuse alcohol.



## Tyndall's chapel schedule

Protestant

Communion Service: 9:30 a.m. Chapel 1

General Protestant Service: 11:00 a.m. Chapel 2

Sunday school: in recess for the summer

Kids' Club: in recess for the summer

Catholic

Daily Mass: noon Monday through Friday, Chapel 2;

Reconciliation: 4 p.m. Saturday Mass: 5 p.m. Saturday,

Chapel 2

Mass: 9:30 a.m. Sunday,

Chapel 2

Religious education: in recess

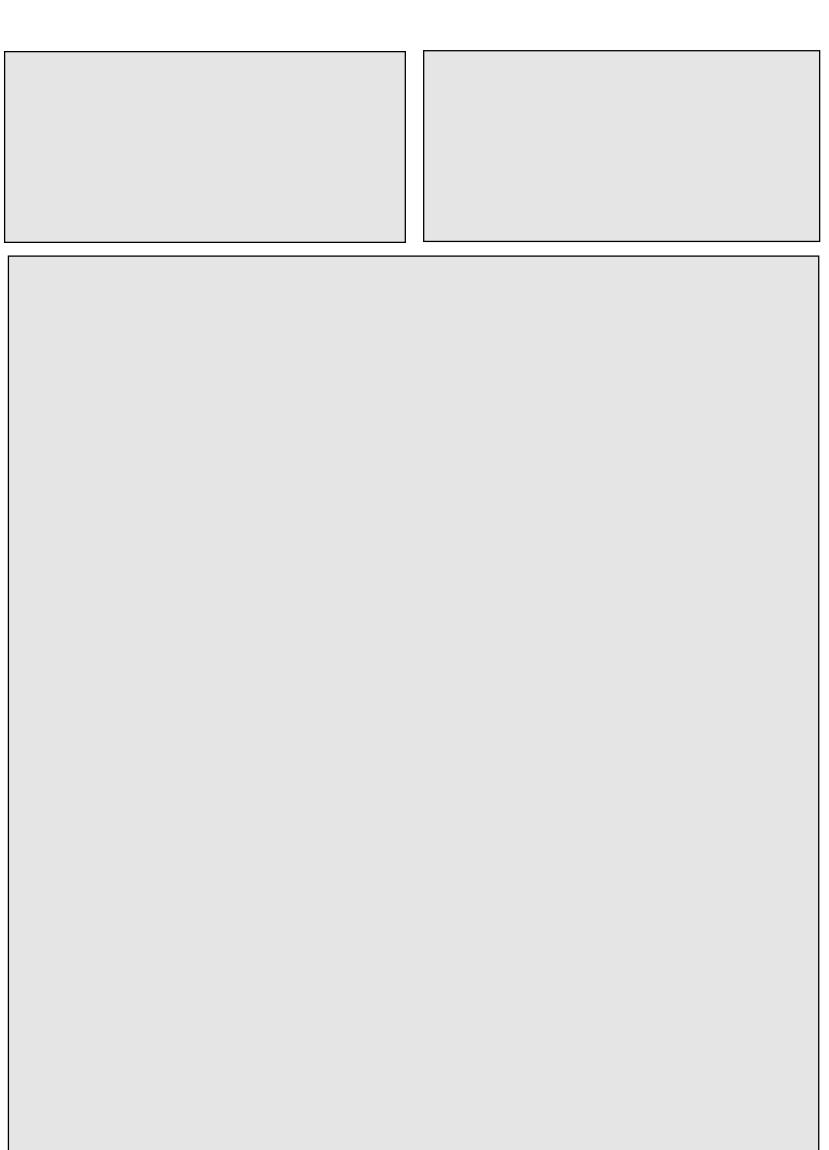
for the summer

Chapel 1: 283-2691

Chapel 2: 283-2925

Spiritual Maintenance: 283-2367 **Other faith groups**: Call 283-

2925



# Tyndall's June adverse actions

Courtesy of the 325th Fighter Wing staff judge advocate office

The following Articles-15 took place at Tyndall during June.

- •An airman basic received a reprimand for being drunk on duty.
- •An airman basic received 15 days of extra duty and a reprimand for under-age drinking.
- •An airman received a reduction to airman basic, forfeiture of \$502 for two months and a reprimand for marijuana use.
- •An airman received a reduction to airman basic for failing to go.
- •An airman first class received a reduction to airman (suspended) and a reprimand for under-age drinking.
- •An airman first class received a reduction to airman for reckless driving and dereliction of duty.
- •An airman first class received a reduction to airman and 30 days extra duty for driving under the influence.
- •An airman first class received a reduction to airman (suspended) and a reprimand for under-age drinking.





# All you can eat pizza buffet

10:30 a.m.-1 p.m. Monday and Thursday



# Seatbelts save Incirlik members from disaster

**Staff Sgt. Matt Summers** 39th Wing public affairs

#### INCIRLIK AIR BASE,

**Turkey** — Sometimes in life, it takes a near-death experience to emphasize the importance of wearing a seatbelt.

Senior Airman Connie Brown, 39th Wing command post emergency action controller, knows this all too well.

During a recent weekend outing, Brown and three friends rented a car and took to the mountains northeast of Incirlik. A day of driving through the picturesque countryside and high mountain passes came to a sudden halt in the early evening.

Traveling between Kahraman Maras and Osmaniye, Brown came to a blind curve on a steeply graded hill. As she rounded the curve, she suddenly saw a car coming toward her in the wrong lane. The driver was attempting to pass two slower-moving vehicles and lost control of his vehicle. Brown instantly considered her three options turn left into oncoming traffic, hit the approaching car headon, or swerve right into a guardrail protecting the road from

the edge of a cliff. She decided a head-on collision would result in the least amount of damage. Luckily, she was right.

Brown and her three passengers were wearing their seatbelts and suffered only minor stiffness from the shock of the impact.

Four of the five passengers in the other car were wearing seatbelts; they were uninjured. The one passenger who wasn't strapped in was a 2-year-old toddler riding in the back seat. She suffered facial injuries.

It was obvious to Brown what saved her and her friends from injury.

"If we hadn't had our seatbelts on, we would've either smashed into the windshield or gone all the way through it," she said.

Brown also believes paying attention to road signs and warnings helped save their lives.

"I saw (road) signs that said 'yavas' (the Turkish word for slow) and I slowed down because I knew it was going to be a dangerous corner," she said. "When I'm driving, I go through scenarios in my head of what I will do if something out of the ordinary happens. I'm glad I did it this time."

# TRICARE credit program to ease debt problems

### Debt-collection assistance officers set to resolve debts

WASHINGTON (AFPN) —

A new debt-collection assistance officer program to help service members, retirees and eligible family members with TRICARE-related debt problems was announced recently by the Department of Defense.

An assistance officer located at each military treatment facility and TRICARE-lead agent office, will be the single point of contact when a TRICARE beneficiary needs help with these kinds of problems.

"We do not want our service members to have the burden of resolving individual claims," said Bernard Rostker, Under Secretary of Defense for Personnel and Readiness. "They should not have to worry about negotiations with multiple agencies to settle outstanding claims, stressful notices from bill collectors and, sometimes, adverse ratings in their credit reports."

Identification of the assistance officers, scope of their responsibility and training will begin immediately. The new program will begin within 30 days.

Incorrect billing to service members for outstanding medical bills was a key issue during the first Military Family Forum May 31 at the Pentagon.

Once contacted by a TRICAREeligible beneficiary, the debtcollection assistance officer will intercede with all agencies involved to resolve any issues arising from a TRICARE claim. Agencies include military personnel offices, the MTFs, lead agents, network and non-network providers, TRICARE Management Activity, managedcare contractors, and even debtcollection agencies when appropriate.

The debt-collection assistance officer will research the TRICARE claims history with the priority unit at the claims processor and notify the beneficiary of the resolution. If appropriate, written documentation will be provided for use with national credit-reporting companies in removing unwarranted adverse-credit information related to TRICARE claims.

Service members in remote locations may contact any debt-

collection assistance officer who is convenient for them. These points of contact will be identified by the military services prior to implementation of the program.

"Our beneficiaries value their medical-care benefit, and they have told us on surveys that it is a primary reason for staying in the military," said Rostker. "Our service members deserve assistance and relief from unwarranted collection actions resulting from unpaid medical claims."

Seeking immediate help with questions regarding medical bills remains the TRICARE beneficiary's best defense against credit problems, according to Rostker. This type of assistance is available at local TRICARE service centers and military treatment facilities. Beneficiaries may also call claims processors using their toll-free telephone numbers. Tyndall's TRICARE service center number is (800) 444-5445.

For more information about TRICARE claims processing, visit the Military Health System/TRICARE web site at: www.tricare.osd.mil/.

## **Feature**

## **Canadians trade Great White North for Emerald Coast**

# Maple Leafs fall far from the tree in support of Tyndall's NORAD mission

Master Sgt. Rob Fuller 325th Fighter Wing public affairs

While Tyndall is home to a variety of people and a number of missions, for one group it's an assignment to another country, a different culture and currency and an obvious lack of snow

The 32 officers and enlisted men and women of the Canadian air force posted to Tyndall are here representing a major part of the mission that directly supports the defense of both nations through the North American Aerospace Defense Command.

"The Canadians posted here don't have a singular mission," said Canadian Lt. Col. Mike McLean, Tyndall Canadian Forces commanding officer and deputy director for NORAD Systems Support Facility. "They are spread out through several organizations around the base. We have members assigned to Continental U.S. NORAD Region, NORAD Systems Support Facility, 1st Air Force and one member who works at the Air Force Civil Engineer Support Agency."

Day to day, American and Canadian airmen work side by side in these units with one goal in mind — the common defense of North America.

"Half of the Canadians assigned here are directly involved in developing and maintaining North American Aerospace Defense Command software that provides intercept solutions and information for the decision makers at Cheyenne Mountain (Colorado Springs, Colo.)," said Canadian Maj. Steve Coombs, NSSF chief of independent tests.

Canadian Forces members also attend the Air Battle Manager course, while their CF-18 Hornet pilots deploy here for weapons testing and training. They take special pride in the fact that Team Canada is the reigning William Tell champion, McLean said.

The Canadian presence at Tyndall isn't new. Their forces have been stationed here with the NSSF since 1982 and have supported NORAD missions since the 1960's, according to McLean.

Other than a difference in uniform, the members of the Canadian component and their families blend into the Team Tyndall family and enjoy being part of the local community, McLean said.

"We're heavily involved in all aspects of Team Tyndall," McLean said. "We do a number of things in the local community and try to wave the Canadian flag whenever we can to show our presence."

Each year, Canadian Forces members participate in Memorial Day ceremonies and parades, support the Special Olympics programs and contribute to many charity organizations in Panama City. They also host the annual Can-Am golf tournament at the Pelican Point Golf Course.

"We try to do the same things we would do back home in Canada," McLean said. "The only thing missing is a white Christmas. Although the climate is a huge shock for us, winter is definitely a nice payback."

Typically, our northern neighbors are assigned to Tyndall for three or four years and are provided travel expenses to visit family and friends in Canada once during their tour — a benefit that helps keep some from becoming homesick.

Although they are surrounded by white sandy beaches and all the sunshine they can stand, the hardest challenge will always be the language barrier associated with good 'ole' southern living.

"We enjoy a great relationship with Team Tyndall and the local community; the language barrier is almost invisible," McLean said. "However, we still have to learn important things like *ya'll* is singular and *all ya'll* is plural."





Top: Canadian Capt. Rob



Maniquet, North American **Aerospace Defense Command Systems Support Facility** programmer/analyst, makes hardware modifications to the software-development work area. Far left: Master Sgt. Tom Mayes, left, NSSF airborne early warning system program analyst, and Canadian Maj. Steve Coombs, NSSF chief of independent tests, discuss information on the operational display console. Left: Canadian Capt. **Guylaine Dumulon, NSSF** programmer/analyst, develops air defense software for NORAD.



# Town-hall officials answer questions

Courtesy of the 325th Civil Engineer Squadron

Tyndall officials held a town-hall meeting recently where representatives from the 325th Civil Engineer Squadron presented the status of ongoing construction in the housing areas, as well as projected construction for the next year.

A hurricane-preparedness briefing was also presented by the 325th CES readiness flight, and then the floor was opened for questions. The following are answers to some of the questions raised by housing residents during the meeting.

Q:Is there any way to request additional mosquito spraying, since many of us are having problems sitting outside in the evenings due to the high number of mosquitoes?

A:Tyndall Public Health places mosquito traps in various areas of housing. The traps are checked weekly, and if the count exceeds 25, Del-Jen Inc., the civil engineer operations contractor, is notified to spray the housing area. At the present time the count is very low, and no instruction for spraying has been issued. Air Education and Training Command requires strict control and limited usage of all pesticides. Due to the complaints regarding mosquito problems, Tyndall Public Health will validate trap locations to ensure they are representative of mosquito problems.

Q:Will the constant yard damage over the last few years caused by sewer repair projects and installation of underground electric and cable be fixed? Have our hard work and out-of-pocket expenses been in vain?

A:Admittedly, contract requirements in the recent past for yard repairs have been lacking. With the present sewer lateral-replacement project, the contractor is required to restore the yard to the condition it was in before they started. We will notify residents before work begins, and give each resident a detailed plan of action on repair and care of the grass or newly seeded areas. For any problems or concerns, call Bob Thayer from engineering, 283-1508 or 866-3757.

Occupants must water new seed for 20 consecutive days during the established watering times – 6:30-8:30 a.m. and 6:30-8 p.m. — to ensure it has a chance to get established. The grass should not be mowed until it reaches an initial 4-6 inches. After this, the grass must be maintained to the housing

standard of less than 2 ½ inches. Q:What's the latest on security in Cove Gardens?

A:As explained in earlier townhall meetings, the Panama City Police Department has jurisdiction in the "Cove." The 325th Security Forces Squadron has requested additional car patrols by the Panama City Police Department as time permits, but as the downtown department has explained before, the Cove Gardens area has one of the largest crime rates in its area of responsibility. The neighborhood patrol is still in place. Additional lighting has been added to the Cove Gardens area and speed bumps have been installed, but since we are in the process of closing the Cove, additional investment in this area will be minimal. Residents from the Cove can currently sign up for housing on the main base or move to off-base private housing.

### Q:Why aren't fences allowed on the water side of Eagle Drive?

A:This policy was made by previous wing leadership in order to provide a neat military housing appearance from the water side of Tyndall and will remain in effect.

#### Q:When I called housing maintenance concerning a backed-up toilet, why was I informed it was a routine call?

A:In the past, policy stated that if a unit had two toilets and one backed up, it would be a routine call. In this case, the occupant stated they only had one toilet, so it should have been an emergency. However, maintenance has agreed to consider all backed-up toilet issues emergency calls and respond quickly regardless of the number of toilets in the unit. If you have any questions or concerns about repairs or maintenance, call the housing flight quality assurance evaluation representative, 283-8140.

# Q:Is anything being done about contractors, beer trucks, Fed Ex, and UPS speeding through the housing area?

A:The 325th SFS has placed radar guns in the housing area at various locations. Violators will be prosecuted, and the appropriate actions will be taken to reduce speeding

### Q:Why are the telephone and cable services substandard?

A:Cable service is handled by Media Communications. For complaints, call (800) 239-8411, extension 2. Residents can also send written complaints to: 325th Contracting Squadron, attention Utilities Control Section, Team B. Please be very specific in your complaint including date, time and problem.

### Q:Why aren't base residents issued telephone books?

A:Free telephone books are available at the 325th Communications Squadron located at Building 649. Additional telephone books can be purchased from Bell South for \$22.95 each by calling (800) 682-4000. Each resident serviced by St. Joe Telephone Company receives a telephone book, which includes Panama City Beach, Panama City, Tyndall, Apalachicola, Wewahitchka and other various locations. For information from the St. Joe Telephone Company, call 227-7317.

#### Q:If you do not have Channel 12, how can you receive information concerning power outages, water problems or weather concerns?

A:If you have elected to install a satellite dish versus cable, you can turn to the weather channel for weather reports. Additionally, you can ask a neighbor to keep you advised of any important Channel 12 notices. For major housing announcements, information is published in the base paper and placed on the marquees. Another good option is to purchase a weather radio; this radio lets out a loud noise if threatening weather is approaching.

Q:The playground in Wood Manor is not clean — trash is overflowing, ants are all over the benches and parents and children cannot enjoy this area. The playground is also very sandy and it's hard to play and walk on it with small children. Can anything be done?

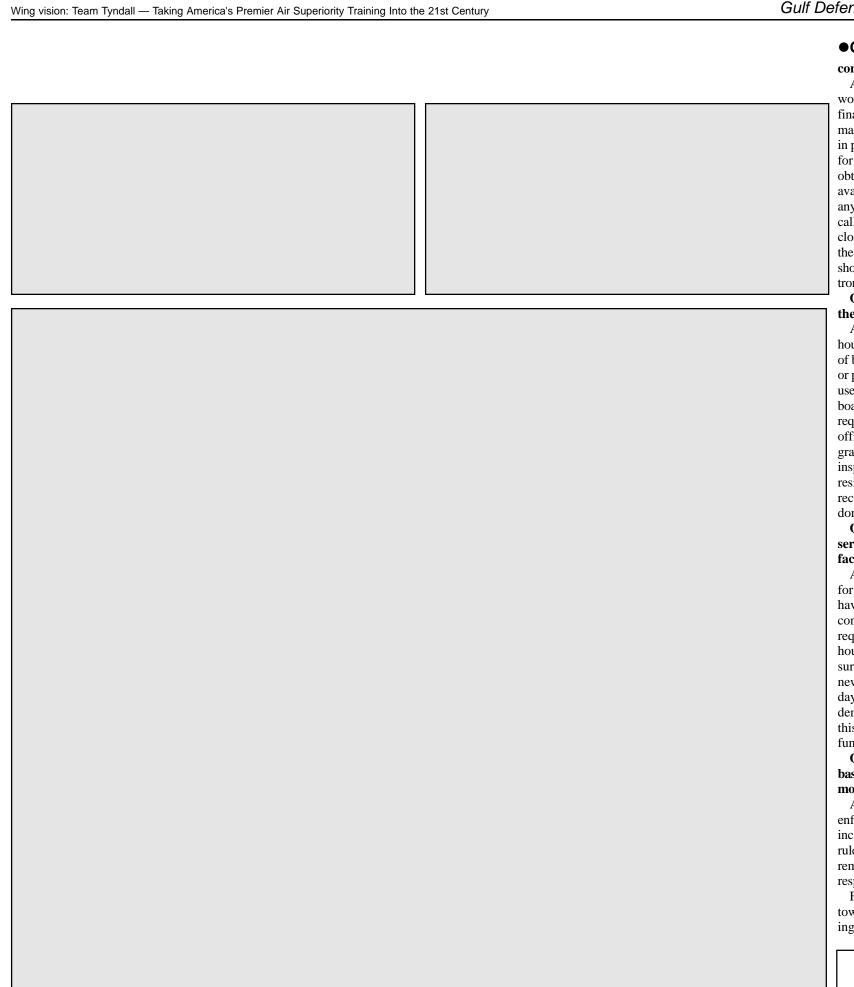
A:If you see trash overflowing at any playground, please call the 325th CES operations flight, 283-4554. They will have it taken care of promptly and will also call DelJen Inc. for any ant infestation on the playground equipment. We will also step up our inspections of the area to ensure contractor performance.

#### Q:Why can't residents have permission to install larger personal pools in housing?

A:The current policy is based on a legal liability review accomplished in 1995. Another review has been requested. As soon as the decision is reached, it will be published in the base paper and the information placed on Channel 12.

Q:When will the marina's lock system be fixed — the key is

●Turn to Q&A Page 11



#### ●Q&A from Page 10

#### constantly unavailable.

A:The 325th Services Squadron is working with civil engineering on the final fix to the lock system for the marina. The final repairs should be in place shortly. Again, we apologize for any delays or time spent trying to obtain the key. The key should be available from the marina staff. For any problems with obtaining the key, call 283-3059. If the marina is closed, the key can be obtained from the Sand Dollar Inn front desk. Work should be completed on the electronic gate by the end of August.

#### Q:Why are boats not allowed in the housing area?

A:Boats are not permitted in the housing area for overall appearance of base housing. To perform minor or preventative maintenance or to use on leave, permission to have a boat at your quarters may be requested by calling the housing office, 283-8141. Requests will be granted only once a month. The inspectors will check all areas, and residents without a boat waiver will receive a write-up. Inspections are done on Wednesdays.

#### Q:Could we institute a bus service from base housing to facilities on the main base?

A:Trend Western, the contractor for base transportation, does not have this service in their current contract, and bus service would require a contract modification. The housing office will distribute a survey with the distribution of the new housing brochure in the next 30 days to ascertain demand. If demand warrants, we can institute this service on a trial basis if funding is available.

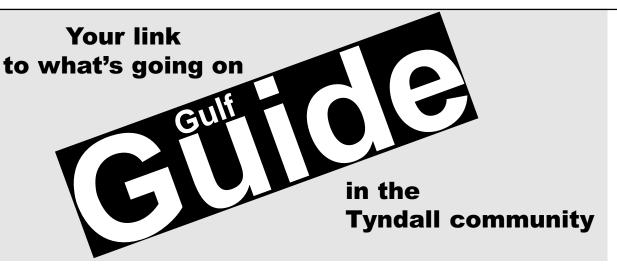
#### Q:Is wearing safety helmets on base by bicyclists, in-line skaters and motorcyclists still a requirement?

A:Yes, and the 325th SFS will enforce the helmet law for everyone. including children who violate the rules. Officers will inform parents remember, military members are responsible for their dependents.

For more information on this last town-hall meeting or future meetings, call the 325th CES, 283-3283.

### Team **Tyndall** Pride

Take pride in Team Tyndall and its beauty. Pick up trash if you see it or do a self-help project – we all reap the benefits of a clean environment.



#### **JULY**

#### **AFROTC** schedule

The Air Force Reserve Officer Training Corps' second encampment has arrived at Tyndall and will remain here until Aug. 11. Be

especially watchful for cadets crossing at the intersection of Georgia and Illinois avenues, across from the base theater, between 12:30-1 p.m. daily. Also, cadet dining hours at Tyndall's Berg Liles dining facility will be: breakfast, 6-7:12 a.m.; lunch, 11:20 a.m.-12:52 p.m.; and dinner, 4:20-5:32 p.m.

#### **Assumption of command**

Col. Charles Shugg will assume command of the 325th Operations Group in a ceremony at 9 a.m. today in Hangar 4. Everyone is invited.

#### SNCO induction ceremony

A Senior NCOs' induction ceremony for all new master sergeant selects will be Aug. 11. Sign up with your first sergeant no later than today. The attire for the evening will be mess dress or semi-formal. The guest speaker will be retired Chief Master Sgt. Robert D. Gaylor.

#### Bible school

Vacation Bible school is 8:45-11:45 a.m. today in Chapel 2. For more information, call Staff Sgt. John Glass at the chapel support office, 283-2925.

#### New fathers' class

A class for new or expectant fathers is 11 a.m.-noon today in the family advocacy conference room. For more information, call family advocacy, 283-7272.



#### Spouses' picnic

A picnic for spouses of active-duty members deployed or on remote tours will be 1-5 p.m. Saturday at Bonita Bay. Family members

are invited to attend and can bring a covered dish. For more information, call Tech. Sgt. Aundra Christon, 283-4856.

#### **CPR classes**

Gulf Coast Community College, in conjunction with Bay Medical Center and the American Heart Association, will offer free cardio-pulmonary resuscitation classes beginning every hour from 8-11 a.m. Saturday at GCCC's Student Union Conference Center. This health-awareness program is not a health-care provider course. For more information or to register, call 872-3823.



#### **Embry-Riddle registration**

Embry-Riddle Aeronautical University's registration for the fall term will be 8 a.m.-

4:30 p.m. Monday-Aug. 4 in Room 48 of the education center. For more information, call the education center, 283-4557.

#### Play-group meeting

The 'Mom, Pop & Tot' play-group meeting will be 10:30 a.m. Monday at the Highway 77 Zoo. For more information, call Bonnie Fuller, 286-5812.

#### **AUGUST**



#### Wing change of command

The 325th Fighter Wing Change of Command ceremony will be 3 p.m. Tuesday in Hangar 4. Maj. Gen. Walter E. Buchanan III will relin-

quish command to Brig. Gen. William F. Hodgkins. All are invited and encouraged to attend.

#### **Road closures**

In an ongoing effort to add to the base's local area network infrastructure, General Dynamic will be making cuts on two roads beginning Tuesday. The road closures include Georgia Avenue north of Suwannee Avenue, and Minnesota Avenue north of Suwannee Avenue. The parking lot for visual information will also be affected. The road closures will last about one week. For more information, call 2nd Lt. Chris Hohnholt, 283-4813.

#### Couples' workshop

The last class of the four-session couples' communication workshop will be 3-5 p.m. Tuesday in the family advocacy conference room. For more information or to register, call family advocacy, 283-7272.



#### **Water-mains flushing**

The 325th Civil Engineer Squadron will be flushing water mains Wednesday and Thursday in the Wood Manor and Felix Lake hous-

ing areas. The flushing may cause water discoloration for several days. It is recommended you do not wash white clothing until the water is clear again. For more information, call civil engineering, 283-4949.

#### Water outage

A water outage due to water distribution system maintenance will be 8 a.m.-2 p.m. Wednesday. The outage will affect Constellation Circle and Buildings 1251-1265.

#### Stress-management workshop

A stress-management workshop will be 1-3 p.m. Wednesday, Aug. 9 and 16 in the family advocacy conference room. For more information, call family advocacy, 283-7272.



#### Water outage

A water outage due to water distribution system maintenance will be 8 a.m.-2 p.m. Thursday. The outage will affect 2852-2864 Sabre

Drive, all of Sentry Lane, Star Circle, Falcon Street, Bomarc Street and the Tyndall Youth Center.

#### **NOTES**

#### "Yard of the Month" winners

The following Tyndall family housing residents have won the 'Yard of the Month" award: Wood Manor I — Staff Sgt. Earl **Durbin**, 2862-A Sabre Drive; Wood Manor II — **None**: Wood Manor III — Master Sgt. Raymond Frez and Jeanelle Frez, Menus are subject to change.

3115-A Dagger Drive; Felix Lake — Tech. Sgt. Anthony Plants and Bethany Plants, 3543-B Andrews Loop; Cove Gardens — **None**.

#### **RETIREE NEWS**

#### **TRICARE** information line

The TRICARE regions have toll-free TRICARE healthcare information lines that provide medical advice and assistance for non-emergency situations that may be encountered, saving beneficiaries both time and money. The caller has the option either to listen to one of the hundreds of topics on health. from the audio-health library or to speak with a nurse who is on duty.

These lines provide 24-hour-a-day, seven-days-a-week medical information service. They do not serve as pre-certification or authorization for medical services. Florida and Alabama are covered by region four of the TRICARE telephone system and can be reached at (800) 333-5331. This system is for use in nonemergency situations only. Do not call this number if you are experiencing a medical emergency.

#### YARD SALES

The following yard sales are scheduled for Saturday: 2939-A Bomarc St., 2939-B Bomarc St., 2940-B Bomarc St., 2909-A Beacon Beach Road and 2794-B Dart Ave. All yard sales are held between 8 a.m.-4 p.m.

#### **BASE THEATER**

Today: "Big Momma's House" (PG-13, crude humor, sexual innuendo and some violence, 99 min.)

Saturday: "Big Momma's House"

Sunday: "Titan A.E." (PG, animated, action violence, mild

sensuality and brief language, 95 min.)

Thursday: "Titan A.E."

#### **BERG LILES DINING FACILITY**

#### Today

Lunch: shrimp curry, steak smothered in onions, barbecued chicken

Dinner: baked tuna and noodles, pork schnitzel, honeyglazed rock Cornish hens

Lunch: roasted turkey, fried shrimp

Dinner: herbed baked chicken, southern-fried catfish fillets

#### Sunday

Lunch: chicken Parmesan, grilled pork chops Dinner: veal paprika steaks, lemon-baked fish

#### Monday

Lunch: beef pot pie with biscuit topping, chicken breast with orange glaze, spicy baked fish

Dinner: Cajun meat loaf, cheese manicotti, crispy baked chicken

Lunch: herb-baked fish, pancit chicken, beef porcupines Dinner: grilled ham steak, chili macaroni, chicken enchiladas

#### Wednesday

Lunch: spaghetti with meat sauce, veal Parmesan, chicken cacciatore

Dinner: fish and chips, baked Italian sausage, Szechwan beef

#### **Thursday**

Lunch: hot and spicy chicken, baked ham, roasted pork loin

Dinner: pork chow mein, lemon-basted sole, country-style

#### ●PROMISE from Page 5

It was a sight I will never forget as I descended through the clouds — tens of thousands of men, women and children fleeing their homes in whatever transportation they could muster to retreat up into the cloudladen mountains.

Vehicles lay abandoned, the roads too steep and primitive to support anything short of a mountain goat, and these people formed several groups, each 50,000 to 60,000 strong, on the exposed mountain tops. There was no shelter, no water, no food.

For the next several months, the

same coalition that had so precisely dropped bombs shifted their munitions to food and water.

The tank-busting A-10's mission shifted to forward scout and escort, guiding numerous C-130 Hercules and C-160 Transalls to drop zones daily to deliver life-saving goods.

The coalition then built an entire city in mere weeks, and under the umbrella of coalition air and ground forces, escorted the Kurdish people off the mountains and back to their newly constructed, if not temporary home.

Coalition forces "encouraged" the

Iraqis to return back to the south (at gunpoint). A tentative, if not tense, truce existed, and the civilians were allowed to restart their lives.

The Constitution we all swore to defend ensures problems are resolved mutually and without force. Our standard of living and economic opportunity are envied the world over, with people lined up endlessly to become U.S. citizens.

With that in mind, I would like to meet my recruiter from a few decades past to thank him for having me sign on the dotted line, whatever the promise.

### **Spotlight**



Tech. Sgt. Sean E. Cobb

#### Airman Michael H. Robinson II

Squadron: 1st Fighter Squadron Job title: Personnel specialist Years at Tyndall: One year Hometown: Jacksonville

Why did you join Team Tyndall: To become a well-rounded person. I wanted to meet new people and explore new areas of the world.

Most exciting facet of your job: Meeting new people, I like to talk with

them about where they have been; I find it interesting.

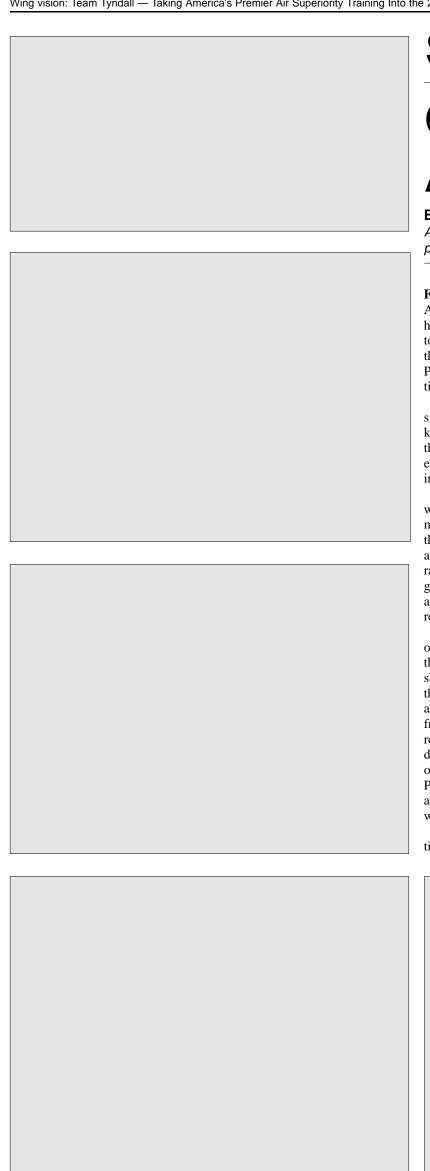
**Short term goals:** Finish my career-development course and start college. **Long term goals:** Graduate from college with a degree in computer programming, find a job with a successful computer company and marry a beautiful, successful wife and have two kids.

Favorite book: "The Rose That Grew From Concrete"

Favorite movie: "The Last Dragon"

Hobbies and off-duty activities: Reading about computers, history

and playing basketball.



# **Sports and fitness**

# Online registration aids in Air Force Marathon sign up

#### **Brett Turner**

Aeronautical Systems Center public affairs

#### WRIGHT-PATTERSON AIR FORCE BASE, Ohio (AFPN)

Air Force Marathon organizers have taken yet another stride toward accommodating runners for the Sept. 16 event at Wright-Patterson AFB by bringing registration online.

Online registration is reducing signing up to a few strokes on the keyboard. Tom Fisher, AF Marathon director, said the move was easy considering the times we live

"It's the wave of the future, so we went with it," he said. "As with most things in this world, everything is being done by computers, and so many customers in the racing world are using computers to gain access to general information and the convenience of online registration."

The marathon office went to an online contractor, which is handling the registration. Interested people should visit the official AF Marathon web page. They can gain access to the online registration from there. Registrants must first read and accept a waiver and disclaimer statement, then have the option of registering from there. People supply the basic information and finish the process by paying with a credit card.

The advantage is, after submitting the application, an instanta-

neous response comes back if the credit card is accepted, Fisher said. This cuts out having to go to a mailbox to send it and wait for confirmation. Online registration does require a 5 percent additional fee of the total cost, payable to the provider. With more than 100 responses in the first month, which is close to 10 percent of the total number of runners registered for

the marathon. Fisher said the decision was a wise one and should only grow in the future.

"At other races we've gone to, the majority of runners have been happy with online registration," he said. "The one thing they don't like is if the system requires a multitude of steps

to get the process done. This layout does not." Some people hesitate to use online registration due to a perceived uncertainty of sending their credit card numbers through the Internet. Fisher stressed that the line used for registration is secure.

Unfortunately, while individual marathon and wheelchair participants can use electronic registration, Ekiden relay and marathon team runners must still register in person or through the mail. "We

do hope to expand because now only individuals can register.' Fisher said. "We haven't been able to work out those details with the company yet, but our plans will be to have teams be able to next year."

Another future advantage would be being able to sell merchandise like shirts, hats and pins online. The marathon web site has been

running for two years and three races. It continues to grow and improve as well. Fisher said the marathon staff is considering going to a commercial web site as opposed to the military one it is currently on. It would allow corporate sponsor logos to adorn the site.

"We've tried to make some steps forward, like the timing chip and now the online registration system," Fisher said. "The main focus is to continue to tweak our customer service so we have a race that all our runners want to come back to and continue to build on that runner base."

The entry deadline is Aug. 31. For more information, visit the web site at: www.afmarathon.wpafb.af.mil or call, (800) 467-1823.



# Intramural men's softball

softball				
Team	Wins	Losses		
Falcon league	!			
325 OSS	15	4		
325 SFS	11	3		
1 FS	13	4		
325 TRS 1	11	5		
325 MDG	11	6		
SEADS 1	11	6		
325 MSS	9	6		
325 COMM	10	8		
325 MXS 1	9	8		
2 FS	4	12		
95 FS	3	16		
325 MXS 2	1	14		
83 FWS 1	0	16		
Federal league	•			
325 LSS	17	2		
RHS	16	3		
AFCESA	15	3		
325 CES	12	4		
325 SVS	12	7		
TW	11	8		
CONS	9	10		
CONR	6	11		
53 WEG	7	13		
83 FWS 2	4	15		
SEADS 2	3	17		
325 TRS 2	0	19		

# Intramural women's softball

Team	Wins	Losses
Eagle league		
325 OPS GP	5	0
325 MDG	3	2
NCOA	2	3
325 COM	0	5

#### Intramural golf

Squadron	Score
CONR 1	57
AFCESA	56.5
325 CES	55.5
325 MXS	53.5
325 TRS	51
325 MSS	48.5
325 SVS	47
SEADS	40.5
325 LSS 1	36
325 OSS	35.5
TEST 1	32
83 FWS	22.5
82 ATRS	21.5
325 SFS	21
RHS	21
CONR 2	20
325 COM	15.5
81 TSS	15
CONR 3	13.5
372 TRS	11
LSS 2	3.5

# Sports shorts

•Varsity basketball sign up— All active-duty men interested in trying out for the Tyndall Tigers, and all women (active-duty personnel, Department of Defense civilians and dependents) interested in trying out for the Lady Tigers, may sign up at the fitness center. Both teams play in the Southeast Military Athletic Conference. For more information, call the fitness center, 283-2631.

•Children's sports physicals — The 325th Medical Group is offering a special clinic for school and sports physicals 10 a.m.-6 p.m. today in the pediatric clinic. Children attending school in Florida for the first time, or children who plan to play school sports, need to have a current physical exam.

Parents should bring the physical forms and must bring the child's shot records. Immunizations technicians will screen the records and provide any immunizations required.

For more information, call the pediatric clinic, 283-7678 or 283-7652.

